

JEWISH TRADITION HOME CARE

PATIENT BILL OF RIGHTS AND RESPONSIBILITIES

According to State Law, a Patient has the **RIGHT** to:

- Be treated with courtesy and respect, with appreciation of his individual dignity, and with protection of his need for privacy.
- A prompt and reasonable response to questions and requests.
- Know who is providing medical services and who is responsible for his care.
- Know what patient support services are available, including whether and interpreter is available if he does not speak English.
- Know what rules and regulations apply to his conduct.
- Be given by his health care provider information concerning diagnosis, planned course of treatment, alternatives, risks and prognosis.
- Refuse any treatment, except as otherwise provided by law.
- Be given, upon request, full information and necessary counseling on the availability of known financial resources for his care.
- If eligible for Medicare, know, upon request and in advance of treatment, whether the health care provider accepts the Medicare assignment rate.
- Receive, upon request, prior to treatment, a reasonable estimate of charges for medical care.
- Receive a reasonably clear, understandable and itemized bill and, upon request, to have the charges explained.
- Impartial access to medical treatment or accommodations, regardless of race, national origin, religion, physical handicap or source of payment.
- Treatment for any emergency medical condition that will deteriorate from lack of treatment.
- Know if medical treatment is for purposes of experimental research and to give his consent or refusal to participate in such experimental research.
- Express grievances regarding any violation of his rights, as herein stated, through the grievance procedure of the health care provider which served him and to the appropriate licensing agency.

According to State Law, the patient has the **RESPONSIBILITY** to:

- Provide the health care provider, to the best of his knowledge, accurate and complete information about present complaints, past illnesses, hospitalizations, medications, ETC. relating to his health.
- Report unexpected changes in his condition to his health care provider.
- Report whether he comprehends a proposed course of action and what is expected of him.
- Follow the treatment plan recommended by his health care provider.
- Keep appointments and notify health care provider if unable to do so for any reason.
- Accept responsibility for his actions if he refuses treatment or does not follow the health care provider's instructions.
- Assure that the financial obligations of his health care are fulfilled as promised, if possible
- Follow health care facility rules and regulations affecting patient care and conduct.